NAEEM CHAKERA

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PROFESSIONAL PROFILE

- **Computer Engineering student** with over 2 years of experience developing digital solutions, including custom POS for local businesses.
- Skilled in Java, Python, C, and C++, HTML & CSS, with a strong technical foundation in database management and operating systems like Windows, Linux and macOS.
- Bridging gaps between end-user needs and technical systems via IT support and multilingual communication in English, Swahili, and Gujarati.
- Experienced in full-cycle project execution, from initial CAD modeling to final deployment including designing molding solutions for factor production.

CORE COMPETENCIES

Active Directory (ITSM)	3D Modelling (SketchUp, Maya)	C, C++
Windows Suite	OBS Studio	HTML, CSS
Linux Distros	Adobe Suite	Game Development
MacOS Systems	Git (Version Control)	Office 365
Network Diagnostics	POS Systems	Graphic Design
Woodworking	Python, Java, SQL	Trilingual

WORK EXPERIENCE

IT Support Intern, *Morgan Library, CSU, Fort Collins, CO, USA*   Feb 2025 – Current
- Provide technical support to students, faculty, and staff, troubleshooting software, hardware, and network issues.
- Assist with account management, password resets, and general IT support inquiries.
- Gain hands-on experience in IT systems administration and customer service using FreshService.

STEM Outreach Intern, *Little Shop of Physics, CSU, Fort Collins, CO, USA*   Mar – June 2025
- Develop and assist with interactive physics experiments for K-12 outreach programs.
- Planned events including the LSOP Open House, by setting up and demonstrating physics concepts.
- Utilize communication and teaching skills to make science more accessible and engaging for students.

Digital Systems Intern, *Overdrive Ltd.,* Mombasa, Kenya   June – Aug 2023
- Conducted data analysis to identify new product ventures
- Marketed Overdrive products and provided technical support to clients
- Cleaned and repaired computers and printers and kept extensive reports detailing each repair.

Digital Marketing Associate, *At Your Service Ltd.*, Mombasa, Kenya   Mar 2021 – Aug 2023
- Implemented a digital marketing strategy to install a new website as well as going paper-free by converting it into a POS system. This required intensive training for the employees.
- Collaborated with local developers to create databases for the hardware store to allow the business to make reports and track stock easily with a POS system called Unicenta to track stock and create reports.
- Trained employees to take stock and take pictures of various items to allow an easier interface for employees when selecting the correct item, as well as explained how to create reports

Digital Marketing Associate, Cakeology, Mombasa, Kenya   Mar 2021 – Aug 2023
- Launched a new website to interact and keep track of the online presence. I created a database full of the different desserts the cafe has to offer as well as a way for customers to find more information.

Events and Digital Marketing Volunteer, *Cerebral Palsy Foundation Centre, Mombasa, Kenya*   June – August 2019
- Organized annual charity events gathering hundreds of people, marketed the even via their website, Instagram, Facebook, etc. This educated people about the disorder and gathered donors to help fund the non-profit, raising millions for the organization.
- Helped build a new website for the non-profit foundation to allow more people to find it as well as for them to help more kids who suffer from conditions like this.
- Volunteered to coordinate organized food drives and help support fundraising initiatives for the non-profit.

PROJECT EXPERIENCE

Designed a Light Switch Plate, *Personal Project, Chicago, IL*
- Designed a light plate to fit multiple 2-gang switches on the wall with a single plate whilst being flush with the wall.
- Used CAD software like Sketchup and Maya to create multiple iterations along with learning which materials are the most durable and efficient during 3D printing

Website Developer, *Cakeology, Mombasa, Kenya*
- ▪ Collaborated and developed a database of cakes and other desserts for the bakery to accurately track the business's sales and track their customer audience to proficiently increase sales.
- ▪ Used HTML, Java, and Python to create an interactive website with great design and functionality.

Designed Bike Rack for Toyota Hilux, *Personal Project*, *Nairobi, Kenya*
- ▪ Collaborated with local craftsmen to fabricate a durable bike rack solution, reducing costs compared to imported alternatives while meeting robust safety standards during testing.
- ▪ Learned how to use CAD software like Blender to create multiple designs to reduce wind resistance and sustain fuel efficiency, and to make universal mounts to fit multiple bikes safely.

Online Presence Marketer, *Britken Bike Shop, Mombasa, Kenya*
- ▪ Revamped their digital branding strategy, enhancing Instagram, Facebook, and WhatsApp platforms to attract and engage potential customers, resulting in a 50% increase in follower growth over six months.
- ▪ Analyzed customer interaction data to identify preferences and trends, leading to the creation of personalized messaging and sponsored ads that meet the right audience.

Designed an Epoxy Resin Table, *Personal Project*, Chicago, IL
- ▪ Used CAD software for modeling different designs with various heights and fit better with the sofa set.
- ▪ Worked together to make a custom epoxy resin table, blending wood and black resin to extend a reclining sofa to allow both recliners to open simultaneously on an L shaped sofa.

LEADERSHIP EXPERIENCE

Event Volunteer, *Critical Mass Cycling Event, Mombasa, Kenya*
- ▪ Successfully established and planned a route for the thousands of cyclists during the event.
- ▪ Ensured safety measures were in place to prevent impeding traffic and to keep cyclists safe.

Volunteer, *Beach Cleanup, Mombasa, Kenya*
- ▪ Successfully participated in a beach cleanup initiative helping remove litter and debris from the coastline.
- ▪ Managed participation registration to keep track of each volunteer

Public Speaker, *Model United Nations, Mombasa, Kenya*
- ▪ I took the role of a delegate representing different countries at a UN committee, where we debated current global issues and drafted resolutions as well as negotiated to come to a fair solution.

EDUCATION

Colorado State University (CSU), Fort Collins, CO, US
Bachelor of Science in Computer Engineering, Minor in Computer Science   Est. May 2028
- ▪ GPA: 3.09/4.00

SKILLS & INTERESTS

Skills: Python, HTML, Java, C, Self-Taught Adobe Suite Editor, Fluent English, Swahili, Gujarati, and Decently Strong
Interests: Mountain Biking, Snowboarding, Hiking, Kart Racing, Rallying